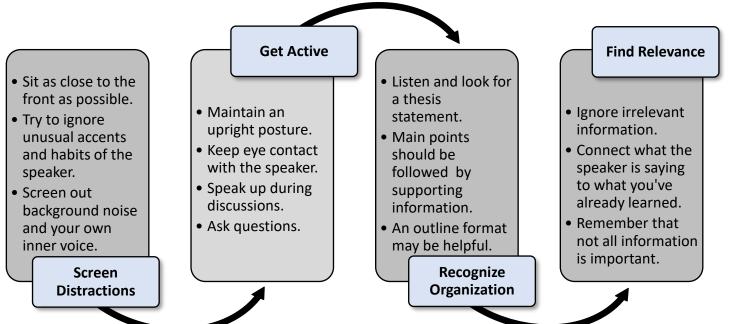
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HEAR WHAT?!

Being able to listen effectively and actively is more than simply hearing someone speak. It involves hearing and understanding what a speaker is saying ad how it applies to you, then remembering it for future use during an evaluation. Even if you don't find the topic particularly interesting, there are still ways to improve your listening abilities, as well as how well you recall the information later! Give these tactics a try in your next lecture:



The Ineffective Listener	The Effective Listener	What You Can Do
1. The subject is boring and	Pays attention by asking "What's	Find areas of interest even in a
doesn't apply to me.	in it for me?"	boring topic.
2. Judges how the speaker	Judges the content of the	Evaluate the content, not the
presents information – gets hung	presentation and ignores errors.	delivery.
up on errors.		
3. Tends to make judgments	Waits to assess content until they	Hold your fire – wait for the
before comprehending all	have complete comprehension.	speaker to present their entire
information.		point.
4. Listens for facts.	Listens for central ideas and	Listen for main points and patterns
	concepts.	of organization.
5. Takes excessive notes.	Records only important	Focus on relevant material and
	information.	screen out unnecessary anecdotes.
6. Easily distracted.	Fights distractions and knows how	Sit closer to the speaker and away
	to concentrate.	from doors or outside noise.
7. Passive – shows little interest	Active – stays involved with the	Work on active listening.
and acts bored.	speaker throughout the lecture.	

Adapted from University of Texas – Listening Skills for Lectures and from Bone, Diane. <u>The Business of Listening</u>. Los Altos, CA: Crisp Publications, Inc., 1998.

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