

## Professional Development Activities for Fall 2008

“The objective of the DOSA Professional Development Committee is to engage all members of the Division of Student Affairs in learning initiatives that encourage the sharing of knowledge, contribute to professional and personal growth, and foster a sense of commitment and belonging within the division.”

All professional development activities are open to all DOSA members (unless otherwise indicated) and are on a first-come, first-serve basis with priority given to those who have not attended previous activities. To sign up for a DOSA Professional Development activity, send an email to Nancy Oba at [nancyo@csufresno.edu](mailto:nancyo@csufresno.edu) at least one week in advance. Before signing up to attend any of the workshops/activities that take place during normal business hours, **you must receive the approval of your supervisor.**

Thursday, August 21  
12:00-2:30pm  
RDH

New Staff Orientation (open only to new staff members)  
Learning Outcome: As a result of attending the Division of Student Affairs' New Staff Orientation, staff members will interact with other new staff members and will demonstrate knowledge and understanding of the services and programs offered within the Division.

Tuesday, September 2  
11:30am-1:00pm  
Front of Kennel Bookstore

ASI Day!  
Associated Students, Inc. (ASI) invites you to hang out with students at the 'beach' in front of the Kennel Bookstore between 11:30am and 1:00pm. There will be lawn chairs set up, kiddie pools, music, and free Gibson Farm Market Ice-Cream! The day is primarily designed to blend faculty, staff and students in a casual and fun environment. Just sit back, relax, and make yourself available to talk to students. Please RSVP to Senate Secretary, Alex Andreotti at 278-2656 or [aandreotti@csufresno.edu](mailto:aandreotti@csufresno.edu)

Saturday, September 6  
TBD

Latino Heritage Festival

Wednesday, September 10  
9:00-10:30am  
USU 312-314

Customer Service Workshop  
Presenter: Dr. Susan Geringer, Professor of Marketing  
This session will cover the basic tenets of customer service as well as what customer service encompasses in an engaged, educational institution. How can we, as staff members of the Division of Student Affairs, work to create a positive and productive environment in our offices, enhance our relationships with employers and members of the community, and be courteous and professional partners for fellow staff and faculty on campus? Also, as an educational institution, where should our customer service limits lie? When is it our responsibility to teach a student *how* to do something, rather than just *giving* them what they want?

Unlike customers in a restaurant or retail store, we may not want to employ the customer service strategy – “the customer is always right.”

- Learning Outcome: Participants will recognize the various constituents that exist on campus and how the customer service relationships may vary.

Thursday, September 11  
10:00am-2:00pm  
SSU

Benefits Fair & Wellness Expo

Friday, September 12  
5:30pm – 8:00pm

Annual Faculty and Staff Open House  
University House

“Take me out to the ball game”

Honoring the 2008 NCA Baseball National Champions

Optional Attire: Baseball Wear

RSVP by September 5 to: [presidentsvp@csufresno.edu](mailto:presidentsvp@csufresno.edu) (only one guest is can be accommodated.)

Wednesday, September 17  
10:00am-1:30pm  
Student Union Balcony/Patio

SAFARI

Learning Outcomes:

1. In support of a critical process for student success (orientation), students participating in SAFARI will increase their awareness of campus resources as demonstrated by their favorable responses to a follow-up survey.
2. In support of a critical process for student success (integration), students participating in SAFARI will increase their participation in/utilization of campus activities/resources as demonstrated by their favorable responses to a follow-up survey.

Wednesday, September 24  
12:00-1:00pm  
Joyal 203

Learn at Lunch (Bring your own lunch)

Carpenter, D.S. (2003). Professionalism. In S.R. Komives & D.B. Woodward, Jr. (Eds.), *Student Services: A handbook for the profession* (4<sup>th</sup> ed., pp 573-591). San Francisco: Jossey-Bass.

Learning Outcome: Participants in the Learn at Lunch series will gain additional information regarding current and seminal Student Affairs literature as demonstrated by their reading and discussion of chosen material. Open to all members of the Division regardless of experience (participate at your level of comfort).

Thursday, September 25  
8:00-10:00am  
SSU

State of the Division Address

Monday, October 6  
8:30am-10:00am  
USU 312-314

### Campus Initiatives: Campus Pointe, Year of the Move, & Campus Master Plan

Presenters: Debbie Astone, Associate Vice President for Auxiliary Operations and Enterprise Development  
Thom Gaffrey and Desiree Washington, Administrative Services

This session is designed to provide staff in Student Affairs up-to-date information on important, upcoming Campus initiatives that will impact the campus. Current plans will be shared as well as timelines and strategies for these important initiatives. The presenters represent key leadership on our campus and are helping Fresno State realize important goals to serve the faculty, staff and students of our university.

- Learning Outcomes: By participating in these sessions, staff will be better informed about upcoming changes to our campus community and will be able to assist students in locating services and programs that support student success.

Thursday, October 9  
9:00-10:30am  
USU 309

### Student Learning Outcomes

This session is designed to expose DOSA staff to the concept of Student Learning Outcomes. During this session, participants will understand the purpose for SLO and will demonstrate their understanding by writing a SLO at the conclusion of the workshop.

Wednesday, October 15  
1:30-3:00pm  
USU 312-314

### Grant Writing Workshop

Presenter: Perry Angle, Director, Federal Programs & Div Com. This session will cover the protocol for applying for grants in the Division of Students Affairs, the basic process involved, the search process to find external funding for your project, and the team in place to assist you through it all. The presenter, Perry Angle oversees several grant-funded programs and has written several federal, state, and local grants. He also chairs the Grant Mentoring Team and serves on the Grants and Research Advisory Board.

- Learning Outcomes: Participants will examine the protocol for applying to grants within DOSA and identify the basic process involved in writing grants. Participants will also become aware of the team within DOSA available to help with grant writing.

Friday, October 17  
4:30-7:30pm  
Winery

### Ag One Wine Tasting

Saturday, October 18  
2:00pm-9:30pm

### Light the Night Walk

- Wednesday, October 22  
12:00-1:00pm  
Joyal 203
- Learn at Lunch (Bring your own lunch)  
Torres, V. & Hernandez, E. (2007). The influence of ethnic identity on self-authorship: A longitudinal study of Latino/a college students. *Journal of College Student Development*, 48(5), 558-573.  
Learning Outcome: Participants in the Learn at Lunch series will gain additional information regarding current and seminal Student Affairs literature as demonstrated by their reading and discussion of chosen material. Open to **all** members of the Division regardless of experience (participate at your level of comfort).
- Thursday, October 23  
2:00-4:00pm  
Peters Building 194
- Latino/a Student Development  
Presenter: Dr. Vasti Torres  
Title: Understanding and Retaining Latino College Students.  
This presentation will focus on the development of Latino Identity and how these issues influence the college experience and retention of Latino students.  
Open to campus
- Thursday, October 23  
6:00-8:00pm  
Vintage Room
- Dinner with Dr. Torres  
Limited to 12-15 (Contact Nancy Oba to sign up)
- Friday, October 24  
10:00-11:30am  
USU 309
- Student Development 101.  
Presenter: Dr. Vasti Torres  
This workshop will provide a brief explanation of developmental theory and provide case studies to help participants understand how theory can be applied to practice.
- Friday, October 24  
12:00-1:00pm  
lunch)  
Vintage Room
- Lunch with Dr. Torres  
Limited to 3 (If you attended dinner you are not eligible for this lunch)  
(Contact Nancy Oba to sign up)
- Saturday, October 25**
- Race for the Cure Walk-Run Expo**
- Wednesday, November 5  
1:00-2:30pm  
USU 309
- Student Learning Outcomes  
This session is designed to exposed DOSA staff to the concept of Student Learning Outcomes. During this session, participants will understand the purpose for SLO and will demonstrate their understanding by writing a SLO at the conclusion of the workshop.
- Wednesday, November 19  
12:00-1:00pm  
Joyal 203
- Learn at Lunch (Bring you own lunch)  
Article TBD  
Learning Outcome: Participants in the Learn at Lunch series will

gain additional information regarding current and seminal Student Affairs literature as demonstrated by their reading and discussion of chosen material. Open to **all** members of the Division regardless of experience (participate at your level of comfort).

Week of December 8  
Time and Date TBD  
Location TBD

Career Paths Workshop  
Presenter: Mike Dunn, Human Resources  
Participants will learn about job advancement in the CSU system  
Those wishing to move to a higher paying job will know what job would be the likely next step. Using that knowledge, participants will be able to take necessary classes or training so that they can gain desired skills

*\* DOSA Professional Development Activities \* DOSA activities \* Campus/Community Activities*

**DIVISION OF STUDENT AFFAIRS**  
**PROFESSIONAL DEVELOPMENT COMMITTEE MEMBERS:**  
**\*SANDI DUGGER \* EDDIE DOMINQUEZ \*NANCY OBA**  
**\*KRISTIN LAYOUS \*SALLY RAMAGE \*JOHN LOR**  
**\* LESLIE WEISER \*MARTINA GRANADOS \*JOYCE ESTER**

*ADDITIONAL SESSIONS MAY BE ADDED AS PRESENTERS BECOME AVAILABLE*