

Adds, Drops, and Deadlines: Frequently Asked Questions
(for CA resident students)

1. When will I be dropped from my classes if I don't pay?
 - a. You will be dropped from classes the following business day after the payment deadline. It may take up to 5pm to show on your student portal.
2. What if I no longer plan on attending? Should I wait to be dropped for non-payment?
 - a. NO. If you know you are no longer attending, please login to your Student Center as soon as possible and drop yourself from all your classes. If you need assistance, please contact Admissions & Records at 559-278-2261.
3. If I get added to a class from the waitlist, how long do I have to pay?
 - a. Please check your Student Portal online for most recent account balance. if you need assistance, please contact Student Accounts at 559-278-2876.
4. If I added a class after my account was paid in full, will I still be dropped by the deadline?
 - a. Always check your Student Portal online for most recent account balance.
5. What is the process that I must do before I can enroll in classes again after being dropped for non-payment?
 - a. After the 1st Payment Deadline prior to the semester starting, you are eligible to register for courses at any time after you are dropped for non-payment. Please note: We cannot guarantee that your original classes will be available.
 - b. After the 2nd Payment Deadline at Census (during semester): If you are dropped for non-payment during the 2nd payment deadline, you must file a petition and go through the Reinstatement process.
6. If I drop a class, am I eligible for a refund?
 - a. Please visit the Student Accounting Services page for information regarding refund eligibility.
7. Will I be dropped from all my classes if my balance is just for one additional course I added after payment?
 - a. Yes, you will be cancelled from all courses you are enrolled in as of this fee payment deadline.*

Adds, Drops, and Deadlines: Frequently Asked Questions
(for Non-resident Students)

1. If I need to withdraw from all my classes, am I eligible for a refund?
 - a. Depends when during the semester – see deadlines page for more information. Yes, students will receive a refund for prorated fees. This means that students who completely withdraw from all classes will receive a refund for the portion of the semester that is not attended.
2. If I drop a class after the first day of instruction, am I eligible for a refund?
 - a. Fresno State students are able to make changes to their class schedule during the first ten days of instruction without any penalties. If you drop a class during the first ten days of instruction, your account will be credited for that class. After the 10th day of instruction, dropping a class will not result in a credit to your account and you will be responsible for the class fees.
3. What does it mean to ‘swap’ classes through the MyFresnoState student portal?
 - a. Swapping is a transaction that can only be done online through your student portal. It involves switching a class for another class at the very same time and occurs in the same transaction. Swapping is different from adding and dropping a class. International students are strongly encouraged to swap classes before 9/5/2017 in order to avoid incurring fees, instead of dropping and adding a class. Swapping courses after 9/5/17 will generate new tuition fee for the newly added class, and the old class that was dropped will not be eligible for refund. Please visit the International Student Services and Programs (ISSP) office if you're an international student who needs guidance on how to swap classes.
4. Up until what day of the semester am I allowed to switch my schedule through swapping classes to avoid incurring fees?
 - a. Students have until the 10th day of instruction to swap classes through the MyFresnoState student portal to avoid additional fees. Swapping courses after the 10th day may result in additional fees.
5. What happens if I get into a class from a waitlist and want to drop one of my other classes?
 - a. The Wait List runs through the 10th day of instruction, which is the same day International students need to have finalized their schedule at the end of the day. The last run is at 7pm, an email is sent at 8pm, then students have until midnight to drop another class before their schedule is finalized.
6. I am an international student who has a loan through a bank in my home country. In order to pay my fees, they need to wire transfer the money to Fresno State. What is the university's bank ID?
 - a. Fresno State does not have a SWIFT ID to allow wire transfers to be processed. Please visit ISSP to obtain instructions on how to transfer loan funds to pay your student fees and tuition.
7. Am I eligible for financial aid as an international student?
 - a. International students are not eligible for state or federal financial aid, but there are some private loan lenders in the US that international students may be able work with to obtain educational loans. Please note that Fresno State does not endorse any of these lenders or certify their services.