



**Division of Student Affairs
Hallmark Awards 2012-2013
Beacon Integrity Award**

WILLIAM HARDAWAY

One of the recipients of our Beacon Integrity Award is William Hardaway – Academic Support Coordinator in our Learning Center. William approaches his position as the Academic Support Coordinator with the utmost professionalism and leads by example when supervising nearly 50 tutors and student assistants. He does not just talk the talk, but walks the walk. He was responsible for moving the bulk of tutor training to Blackboard through his collaboration with academic departments to utilize this resource. It has made the tutor training more collaborative, interactive, and engaging.

Another specific example of William's professionalism is found in a conversation he had with a tutor when he discovered the tutor could not make the connection between what he was doing at the Learning Center and what he would be doing in his professional life after college. His experience with this student led to a revamping of how tutors were trained. He worked with a graduate student to develop a measurement of what tutors learn from being a tutor and how it provided transferable skills for future use. This has resulted in an increase in the quality of tutoring by 14% over the past 3 semesters.

William shared this experience with our campus TEDx Fresno State website and has since volunteered and auditioned to speak at TEDx Fresno State. His application was accepted and he has presented to the Fresno State community and was soon discovered on YouTube. This was quite an accomplishment, and he did it quietly and humbly until his colleagues recognized what he had accomplished - that is just who William Hardaway is.

He does things because of passion and integrity and not for recognition or accolades. William constantly seeks ways to improve the quality of services provided through his tutors. His involvement across campus includes not only committees within Student Affairs, but collaboration with multiple academic departments on improving the tutoring experience.

One of William's colleagues stated, "William has a true passion for his work and it shows to his dedication to Learning Center students, staff, vision, and mission. He is engaged and is creative and shows a tremendous amount of integrity in all that he does. He is a true gem for this campus."

For all the reasons noted above, William Hardaway is a worthy recipient of the Beacon Integrity Award for 2012-2013