

N = 376

The following are “direct quotes” from the comments posted by the participants

1. Wish they would have free online coverage of Fresno State athletics. for all teams. Update info on teams more frequently, I find out some information before it is even posted on the athletic website.
2. The ease of use.
3. never seen it
4. unfamiliar with it
5. Great website. Looks good and easy to navigate.
6. No use for it
7. it was just really cool
8. OK
9. Hate the fact that website sugarcoats everything. For example, if we get our ass kicked in a sport dont say how loud the fans were at the game. Be honest.
10. N/A
11. don't really like or care cause im not a big sports fan but....too much info
12. most - nothing
least - too much info and HATE the ads that pop up when you visit the page
13. I like the video, in-depth material; I don't like the front rotating stories; difficult to navigate; not enough headlines on front page
14. N/A
15. getting ticket info for savemart activities is a nightmare, multiple calls to get answers
16. too busy!
17. Renders poorly
18. The redesign has definitely improved it.
19. do not use
20. Good info during football season.
21. stories on teams
22. Discounts
23. unfamiliar
24. Least: Not enough photo's
Most: updates regularly
25. never been to the site.
26. not familiar
27. never seen it
28. This page does not interest me. The one time I went there was in order to find out if there was a pool on campus I could use. None of the information was helpful.
29. I haven't looked at it, nor do i wish or care to check it out.
30. NA
31. Its great
32. The ease of accessing scores/the order articles appear seems to be backward.
33. still the same
34. none of it - it's a pathetic waste of money for losers that can't play sports anymore so they live vicariously through your silly football team

35. It is fine.
36. I absolutely HATE the recent redesign. Ridicules to find some items, such as trying to find a game that is on Gametracker at the current moment. Home page is way too busy. Ads are ridicules--too many. I also hate how many of the pages are outdated... years old info that doesn't seem to ever get updated. Additionally, I've sent in comments/suggestions but never heard back, even though I asked. IT is not a good reflection on FSU to have incorrect info on the pages and info that doesn't get updated regularly. I also don't like the videos that start up without my approval. Grrrrr. then I go back to the home page, and the video starts up again. AGain, very unprofessional.
37. See 23
38. easy to use...current. no complaints
39. same
40. Neutral
41. I don't have a favorite or least favorite part.
42. Dislike the cover add to the main page of the website does not make it easy to access from a mobile device because of it
43. box score of baseball games
44. Current and up to date.
45. Very easy to use and is usually up to date.
46. everything is good, but sometimes see outdated info/scores
47. Way too busy. It is not easy to find the sport you are looking for.
48. The information is decent but it does not look highly professional.
49. Haven't seen it lately.
50. Since the site was changed, it's much easier to find schedules.
51. NA
52. I like that you can purchase tickets to games online, see the stadium layouts, and easily view sport schedules.
53. it needs to be updated more often
54. none
55. I get mosst of my information from KMJ Soorts Radio
56. N/A
57. OK as is.
58. n/a
59. Unknown
60. Up to date stories
61. n/a
62. Need to be more current on athletic scores. Hard to get current information regarding current games.
63. N/A
64. cluttered
65. shows team spirit
66. Print the bad with the good
67. never look at it
68. Pop ups.
69. This school places way too much importance on sports.
70. not easy to navigate
71. no comments
72. Not familiar with it.
73. N/O
74. Great Information about events
75. the whole athletic program needs to go away it is a distraction to actual learning

76. Nothing
77. No thoughts.
78. The coverage of the 'Dogs is, at times, ridiculously home-biased. A recent loss by the baseball team was included under the head-line of 'Dogs set record for double plays turned. The fact that the team lost the game was obscured.
79. ?
80. I have no opinion.
81. Sometimes difficult to maneuver through the site
82. I usually get there from the homepage. Colorful and vibrant.
83. upcoming events
84. news of the athletes
85. I've never gone to that page.
86. Ditto!
87. up to date info
88. Rarely visit
89. - ditto -
90. N/A
91. N/A
92. need to have the teams' scores posted sooner.
93. I wish you made it easier to order Big and Tall sizes!
94. Don't see it.
95. I don't like sports so I wouldn't visit this page ordinarily, but in general, I don't like pages that have sections that move and/or flash. It's distracting from what I do want to look at and I find it annoying, like a loud commercial.
96. streaming doesn't work, behind on technology,
97. I don't usually access it.
98. CURRENT, DETAILED, FACTUAL
99. The layout is perfect and it is very easy to navigate and find what I am looking for in order to stay informed!
100. Like Least: Way too busy
Like Most: The Get Involved link and the Online Store; I also like the banner heading and the search option in the top right
101. Get information, schedules and stories I want
102. Like keeping up on baseball and football stats
103. The multimedia impact is way over the top and often getting to where you want to go is not intuitive.
104. Keeps me informed and current.
105. N/A
106. Easy to navigate
107. love everything
108. I haven't used it.
109. Schedules
110. I would to see wrestling brought back to Fresno State!!!
111. updated information
112. Get emails too often
113. like all of it
114. feels like a spam page.
115. It isn't always easy to find the information I am looking for
116. Access to schedules
117. no comment

118. same as above
119. keep up to date
120. Too busy/cluttered
121. Don't go there. No interest. FSU is a school to me, not an athletic department events are clearly listed
122. It's very positive!
123. more videos
124. Game schedules
125. everything, leave it alone
126. Being a former athlete i would like to see some of the info on the site be more accurate.
127. Easy to navigate
128. it's ok
129. more updated info about players
130. information, navigation
131. No opinion.
132. needs more feeds and Inks
133. I don't agree with CSU, Fresno's policies!
134. I like the student-athlete profiles.
135. not interested in athletics
136. It is timely communications.
137. Dislike: It's a little busy and doesn't "match" the main Fresno State home page.
138. Well designed, all pertinent information easy to locate.
139. No Comment
140. Not too interested.
141. N/A
142. Do not know
143. n/a
144. na
145. not been there
146. Up to date on athletics
147. current sporting events & schedules
148. very helpful
149. N/A
150. For Red Wavers, it's just a fantastic source of news, info and stats. However, it's greatly lacking in video and new media as compared to the best practices of other college athletic sites. Blogs need a bigger presence and it should be players/coaches blogging. And why aren't any coaches in social media? Very frustrating that the rosters are constantly outdated and the quality of writing is sometimes lacking on news releases. Would also like to see current year stats on the player bio pages.
151. TIMLY, BUT THERE IS NOT A LOT OF DEPTH TO IT
152. Have not seen it. Did not know it existed.
153. I never go to the website
154. Not always up to date.
155. It's well designed and has useful information.
156. Over-rated.
157. Appreciate athletics coverage & inside stories of coaches/athletes.
158. I CAN USUALL FIND THE INFORMATION I'M LOOKING FOR.
159. ? i don't use it
160. Never heard of this web page.

161. again, more info on the girls
162. I love being kept up to date on sporting events. I'd like to see information about cheerleaders and other events
163. n/a
164. Easy to check status of teams and schedules.
165. Have not read web page
166. Have not visited this site at all either.
167. Current
168. No opinion
169. ???
170. I like it
171. ?
172. easy to navigate
173. N/A
174. Not updated as quickly as I'd like . . . I have to read about Bulldogs sports scores from other sites; schedules posted after other sites post them.
175. It is okay, I really don't take much time to look at it.
176. n/a
177. The schedules for the upcoming years I know its hard to schedule a head
178. It's great
179. Slow, busy, too much video, difficult to navigate.
180. easy to navigate...except for when it comes to purchasing tickets
181. What I like most are the timely updates about all the sports.
182. Ease to move from one page to the next.
183. Unfamiliar
184. N/A
185. Schedules and scores
186. Don't use enough to comment.
187. n/a
188. don't go on it very often
189. Most: "Top Stories - Headlines - Calendar" & "All Access Video."
Least: All Access Video should be larger on the page.
190. like the schedules
191. Most - Graphics
Least - I don't know
192. Easy to find particular sport.
193. Not sure
194. it gave me enough information to know when FSU women were playing Baylor last week here in Berkeley and gave me li k to tickets here at Cal Athletics.
195. No wrestling news.....Lacross what is that in the valley
196. (most) gives you the top current stories right away
197. NO COMMENT
198. N/A
199. I like getting my info for sports
200. do not use
201. Depending on the sport, I enjoy just reading the sucess..
202. no comment
203. Lack of knowledge where their site is
204. -

205. n/a
206. The site is fine. It looks like most athletic sites from any University I happen to look at.
207. If the Bulldogs are not winning the site suffers as well. Not enough on regular past players, what are they doing now? men and women.
208. I am not interested in athletics.
209. not familiar with it
210. i don't care about the athletics
211. Don't visit it much.
212. Not familiar with it.
213. no interest
214. I don't know much about it.
215. The daily written commentaries are so well done. The information grabs your attention and brings you into the story.
216. I love the dogs page, but I wish you could purchase things like tickets or shop at the store w/ a Vanilla VISA card since I don't like to use a credit card on-line. A Vanilla VISA card is a gift card that can be used anywhere.
217. neutral, don't access it much
218. i don't follow athletics at all
219. Good coverage of sporting events
220. Very exciting informative page.
221. Idk
222. Good website. Easy to navigate, find schedules, athletes, etc.
223. web site does not give enough current, up to date info
224. Needs drop down box for each tab and super box on right side is not filled and/or not working.
225. ?
226. Well done!
227. Unfamiliar with website. I love sports, but I thought the athletes received preferential treatment in several situations, therefore, I chose not to support Fresno State sports, more specifically football.
228. I just renewed my season football tickets and parking, but was confused because it had my seats, but the cost was zero...but I renewed for \$80, auto charge pay plan, then received an e-mail 2 days later saying they have not received my ticket renewal yet, please do it before the 29th!
229. Learning about baseball program as my son will be there next yr on baseball scholarship
230. easy to access
231. Excellent
232. Stay current with team schedules and can purchase or renew tickets.
233. I really like it. We refer to it quite a bit. I like it all would be fun to have video streaming of the sports or replay of the games or up to date scoring. But it is really nice. Good job.
234. It keeps us informed as what is going on with the teams and athletics in general.
235. not interested
236. Never looked at it.
237. NA
238. Ditto
239. don't care
240. unfamiliar and uninterested
241. Where are the sport schedules?
242. Haven't seen it.,
243. We like to keep up with the stats and schedules.
244. the special treatment that's offered to the alumni for attending the events

245. Don't like any of the athletic stuff
246. Athletic team news
247. Na
248. Same
249. This is the most "with the times" site Fresno State has. There's lots of info and it's easy to navigate.
250. Too busy, overwhelming. I would only visit it when seeking event tickets -- and for me, that's only for football homecoming.
251. I am not a fan of the Bulldogs sports program.
252. N/A
253. Need to update all sports home page, showcase all sports, including Track & Field.
254. School pride and spirit, sportsmanship and community support.
255. would never look at it.
256. Don't know
257. ?
258. I am not interested in sports.
259. I like being able to see what is going on with each of the teams, when, where, and what time the events are.
260. The news is always up to date.
261. Sometimes the website is difficult to navigate.
262. Access to personnel that I need to communicate with, current results of sport scores, information about teams
263. I like everything, but make the videos bigger.
264. Do not look at it enough...
265. more stats
266. Most: reliable
Least: Needs to be updated more regularly
267. Great information, and always up to date
268. keeps us up to date on events/happenings.
269. Most: Good Information.
270. I am proud when our athletes set a good example and do well.
271. It keeps me up to date on all athletic events and provides easy access to the Bulldog Shop
272. I like it because it is informative.
273. I get my Bulldogs sports update by visiting: <http://www.fresnobee.com/sports/bulldogs/>
274. Never been to the site.
275. Links to schedules, results, etc.
276. Don't visit it
277. The page is easy to navigate.
278. I already think too much emphasis is put into the athletics, so I do not like or dislike the page unfamiliar with this site
279. It's fine.
280. Has gotten a lot better. Would be nice to be able to go back and upload your profile, being a former player. (To show my kids)
281. Easy to keep up on events
282. Colorful, current....
283. Relevant to sports - it IS the sports center for Bulldogs
284. Not familiar with website.
285. Not familiar
286. I love this site and look at it every week.
287. Too hard to navigate to buy tickets, renew BDF membership and seats

288. I hate the splash screens and the news/photo recap on main page goes too fast, you cant read the summary
289. Unfamiliar with site
290. Not interesting information - just promotion of events - nothing really insightful or catches my interest
291. NA
292. not familiar woth it.
293. Writing is awful - frequent grammatical errors and overall poor writing quality. This is the main site for athletic updates and sometimes the site is not updated in an efficient manner.
294. Photos make a story more interesting
295. never visited
296. I actually think this website is the easiest on the eyes and pretty easy to navigate. I love the top stories that revolve to capture your attention. It is formulated like other popular websites that are easy to navigate.
297. the baseball
298. Not sure.
299. Need more information on the events
300. I like sports and I'm always interested in our school's athletics. I think the web page is done nicely.
301. No comment
302. Player bios, historical data, schedules
303. I don't use this website/ don't know.
304. Not really big on sports, but interesting to see how teams are doing.
305. not interested
306. Wins & losses while expanding
307. never used it
308. I'm at this site weekly.
309. i hate the introductions that you have too skip in order to get to the page
310. dont use
311. N/A
312. I have not used this website.
313. Updates are the first thing you see...usually.
314. ease of navigation
315. never been to the page.
316. I never go on the Athletics web page
317. N/A.
318. Its too much going on!
319. Helps maintain a calendar of scheduled games.
320. Na
321. Is ok, does not need to come every day. Once a week would be great!
322. It doesn't contain information that I need or care about.
323. scheduling info.
324. None
325. unfamiliar with the site
326. The athletic page is very informative.
327. never have been to this web page.
328. NA
329. N/A
330. I can look at all of the schedules.
331. THE NEWS, THE SCORES, THE ARTICLES

332. This site i use the most for latest events. I follow pretty closely with all sports. I check regularly to see outcomes,etc.
333. Don't care to visit site
334. N/A
335. Love it!
336. Weekly spotlights on student/athletes
337. I have never gone to this website.
338. Sweeney and now HILL
339. gives details
340. n/a
341. "
342. It provides good information about sporting events.
343. Events are updated asap. Events have correct schedules.
344. Too cluttered, no clear directions. Not enough usefule information
345. It's complete coverage
346. not exciting to visit
347. I don't read this.
348. I never visit it AND I'm tired of hearing about athletics.
349. I like to see good or bad news
350. don't view the page
351. Scores right at the top, easy navigation
352. Better sports and news reporting than the local rag, that used to be the Fresno Bee...
353. easy to use
354. Never visited.
355. Access to all sports. At times difficult to get realtime scores on events.
356. Do not apply
357. I don't ever use it
358. Unfamiliar.
359. Too busy with flashy graphics
360. n/a
361. I LOVE it. That's how I keep up with the updates on the men's and women's tennis team, men's and women's basketball, and football. Keep up the good work.
362. Hard to navigate. Too many colors.
363. Always interesting.
364. layout easy to read
365. It keeps you very up to date
366. nothing you need to spend our money on educations not sports.
367. very enthusiastic and positively.
368. NA
369. Not sure havent really looked at it
370. Too busy with distracting multiple changing photos and advertising
371. Too flashy with videos and pictures popping up in the way when trying to get info or read an article.
372. sorry, I do not care about sports. I am interested intellectual pursuits.
373. It's a bid hard to get around.
374. Do not use any more
375. I like the personal info on athletes.
376. I dislike the way whomever recaps the game results "sugarcoats" a loss.