

## **EDUCATION**

### **Doctorate in Educational Leadership, 2013 - Seattle University, Seattle, WA**

Degree: Doctorate in Education (Ed.D)

Major: Educational Leadership

Cognate: Social Justice and Spirituality

Dissertation: Utilizing Communication Technology In Spiritual Direction: The Deaf Experience  
Successfully Defended: February 25, 2011

### **Masters in Transforming Spirituality, 2009 - Seattle University, Seattle, WA**

Degree: Masters of Arts in Transforming Spirituality (MATS) with a focus on Spiritual Direction

Major: Spiritual Direction

Graduate Commencement Speaker, Seattle University, June 2009

### **Masters in Social Work, 1983 - San Diego State University, San Diego, CA**

Degree: Masters in Social Work (MSW)

Major: Social Work

### **Bachelor of Arts, 1981 - California State University, Northridge, CA**

Degree: Bachelors of Arts, Psychology

Major: Psychology (cum laude)

## **ACADEMIC AND CLINICAL POSITIONS**

### **Academic Consultant (September 2013 to present)**

FRESNO PACIFIC UNIVERSITY – SOCIAL WORK PROGRAM, Fresno, CA

Assisted in the development of an 18-month undergraduate degree completion (DC) program in Social Work for full-time working students. This included developing new as well as transitioning current 16-week long social work syllabi and curriculum to a 6-week online blended/hybrid format. Uploaded completed 6-week syllabi, curriculum and relevant course content (e.g., powerpoint slides, videos, grading rubrics, examinations) to the University's Learning Management System.

### **Nancy A. Delich, EdD, MATS, MSW, LCSW, PPS (July 2013 to present)**

NANCY A. DELICH, EdD, MATS, LCSW, PPS – PRIVATE PRACTICE, Fresno, CA

Certified as a Non-Public Agency (NPA) with the State of California Department of Education to contract with school districts in special education. Provided mental health counseling, school counseling and community-based social work for Deaf and Hard-of-Hearing clients, students, and their families. Provided spiritual direction (i.e., spiritual counseling) for individuals both locally and out-of-state via videophone.

### **Nancy A. Delich, MSW, MATS, LICSW (September 2008 to June 2013)**

NANCY A. DELICH, MATS, MSW, LICSW – PRIVATE PRACTICE, Bainbridge Island, WA

Provided mental health counseling and community-based social work (i.e., independent living skills services) for Deaf and Hard-of-Hearing clients and their families in Kitsap, Pierce, and King Counties, Washington. Provided spiritual direction (i.e., spiritual counseling) for individuals both locally and out-of-state via face-to-face and/or by videophone.

**Adjunct Professor/Part-Time Faculty**, (March 2011 to December 2011)

ST. THOMAS UNIVERSITY – SCHOOL OF THEOLOGY AND MINISTRY, Miami Gardens, FL

Taught STM 685 “Spirituality and Prayer in the Deaf Community” which prepared graduate level students for spiritual leadership roles as pastoral ministers in the Deaf Community. Topics included reflecting and articulating the student’s own relationship with God, exploring and becoming familiar with different prayer forms, examining key elements of contemporary Christian spirituality, examining how Deaf Culture influence the Deaf Community’s approach to personal, corporate, and liturgical prayer, and exploring, developing, and implementing culturally appropriate ways to meet the spiritual needs of the Deaf Community as pastoral leaders.

Consulted in organization development to include development of business marketing plan to promote program for the Interim Dean of St. Thomas University’s School of Theology and Ministry.

**Co-Instructor**, (January 2011 to July 2011)

SEATTLE UNIVERSITY – SCHOOL OF THEOLOGY AND MINISTRY, Seattle, WA

Co-taught STMC 516 “History of Pastoral Counseling and Care” to prepare graduate level students for pastoral counseling in multiple settings by providing theological, psychological, and clinical education/training.

**Spiritual Director Intern** (September 2007 to June 2008)

ABUSED DEAF WOMEN ADVOCACY SERVICES (ADWAS), Seattle, WA

Assessed, coordinated and provided independent living skills for Deaf abused women. Provided individual counseling sessions and group parenting workshops for Deaf abused women.

**Nancy D. Bock, MSW, LICSW** (February 2002 to June 2005)

NANCY DELICH BOCK, LICSW – PRIVATE PRACTICE– Silverdale, WA

Provided mental health counseling and community-based social work (i.e., independent living skills services) for Deaf and Hard-of-Hearing clients and their families in Kitsap, Pierce, and King Counties, Washington.

**Guidance Counselor** (January 1985 to June 1985)

CALIFORNIA SCHOOL FOR THE DEAF, Fremont, CA

Conducted counseling services with Deaf students. Consulted with teachers, principals, dorm counselors, and families regarding educational progress of Deaf students.

**Clinical Social Worker** (January 1984 to November 1990)

ADULT AND CHILD GUIDANCE CENTER, San Jose, CA

Provided mental health and disability management evaluations with Deaf, hard of hearing, and hearing clients including individual, couple, family and group therapy. Supervised professionals for licensure. Conducted human-interest workshops and seminars for community events and organizations.

## PROFESSIONAL PUBLICATIONS AND SCHOLARSHIP

**Delich, N. A.** (2014). Be opened: Social connectedness within and beyond the Deaf community. Accepted for publication in the *Journal of Religious Leadership*.

**Delich, N. A.** (2014). Spiritual Direction and the Deaf Community: Implications for Social Work. Accepted for publication in the *Journal of Religion and Spirituality in Social Work*.

**Delich, N. A.** (In press). The only thing worse than being deaf is having hearing, and not listening. In R. A. Peña & D. Schmitz (Eds.), *Difference as praxis*, New York, NY: Peter Lang International Academic Publishers.

- Delich, N.A.** (2014). Utilizing communication technology in spiritual direction: The deaf experience. In preparation for submission to the *Social Work Journal*.
- Delich, N.A.** (2014). Development of a content valid interview questionnaire in qualitative research. In preparation for submission to the *Journal of Social Work Education*.
- Delich, N.A.** (2014). Spirituality: Its Role and Relevance in the Helping Profession. In preparation for submission to the *Journal of the American Deafness and Rehabilitation Association*.
- Delich, N. A.** (June, 2013). Leadership by the Deaf community for social change. In S. H. Callahan (Ed.), *Religious leadership: A reference handbook*, pp. 510-520. Los Angeles: Sage Publications.
- Delich, N. A. M.** (2011). *Utilizing communication technology in spiritual direction: The Deaf experience*. (Doctoral dissertation). Retrieved from ProQuest Dissertations and Theses database. (Order No. 3515936).
- Stevahn, L., Al-Aryan, A., Alexandre, N., Avery, C., **Delich, N.**, Douglas, P., Galeotti, S., & McGah, M. (2011). *Effects of Passages Northwest outdoor adventure programs: Empowering adolescent girls*. Unpublished manuscript, College of Education, Seattle University, Seattle, WA.
- Delich-Bock, N.** (1993-1994, Winter). Deaf professional forum: The participants' viewpoints. *Journal of the American Deafness and Rehabilitation Association*, 27(3).
- Delich-Bock, N. & Twilling, L.** (1989, May/June). Team up for school sponsored parent support group. *Perspectives*, 7(5), 2-6.
- Delich-Bock, N.** (1988). United Way of Santa Clara County. *Teach your children* [Promotional Film]. Santa Clara, CA. (Contributor and Spokeperson for Adult and Child Guidance Center's Deaf and Hard of Hearing Program in film).

### PROFESSIONAL AND COMMUNITY-BASED WORKSHOPS/SEMINARS

- Delich, N. A.** (2013, September). *Psychological and social implications of cochlear implants*. Panel presentation at California State University, Fresno, Communicative Disorders and Deaf Studies, CDDS 103: Speech and Hearing Sciences, Fresno, CA.
- Delich, N. A.** (2013, May/June). *Spirituality: Its role and relevance in the helping professions*. Presentation at the 2013 American Deafness and Rehabilitation Association (ADARA) Conference, Bloomington, MN.
- Delich, N. A.** (2013, April). *Spiritual direction with deaf directees: Implications for therapists*. Presentation at the Sixth Annual Giving Voice to Experience Conference, Department of Psychology, Seattle University, Seattle, WA.
- Delich, N. A.** (2013, April). *Spirituality of Inclusion*. Presentation at Academy of Religious Leadership Annual Conference, Chicago, ILL.
- Delich, N. A.** (2012, September). *Psychological and social implications of cochlear implants*. Panel presentation at California State University, Fresno, Communicative Disorders and Deaf Studies, CDDS 103: Speech and Hearing Sciences, Fresno, CA.
- Delich, N. A.** (2012, June). *Social work and spirituality: The deaf experience*. Presentation at the Seventh Annual North American Conference on Spirituality and Social Work, "The Evolution of Spirituality across the Lifespan: Embracing Spiritual Diversity from Northern Communities to Global Localities", Lakehead University, Thunder Bay, Ontario.
- Delich, N. A.** (2012, April). *The deaf experience*. Presentations at Central Kitsap High School, Silverdale, WA.

- Delich, N. A.** (2012, March). *The courage to be you: Steps towards greater authenticity and empowerment*. Keynote Speaker. Deaf Women's Annual Conference, Fresno, CA.
- Delich, N. A.** (2012, January). *The deaf experience*. Panel presentation at Seattle University's Albers School of Business, MGMT 577: Managing Diversity. Seattle WA.
- Delich, N. A.** (2011, September). *Psychological and social implications of cochlear implants*. Panel presentation at California State University, Fresno, Communicative Disorders and Deaf Studies, CDDS 103: Speech and Hearing Sciences, Fresno, CA.
- Delich, N. A.** (2011, May). *The deaf experience*. Panel presentation at Seattle University's School of Theology and Ministry, STMM 560: Ministry in a Multicultural Context. Seattle WA.
- Delich, N. A.** (2011, April). *Development of a content valid interview questionnaire in spiritual direction*. Leadership Conference, Seattle University, Seattle, WA.
- Delich, N. A.** (2011, April). *Utilizing communication technology in spiritual direction: The deaf experience*. Leadership Conference, Seattle University, Seattle, WA.
- Delich, N. A.** (2011, February). *The deaf experience*. Panel presentation at Seattle University's School of Theology and Ministry, STMM 560: Ministry in a Multicultural Context. Seattle WA.
- Delich, N. A.** (2010, November). *Addressing bias in the IRB proposal*. Seminar presented at Seattle University's Educational Leadership Doctoral Program, EDLR 619, Proposal Seminar, Seattle, WA.
- Delich-Bock, N.** (2010, March). *It takes a village*. Workshop presented at the California Educators of the Deaf and Hard of Hearing State Conference, Sacramento, CA.
- Delich-Bock, N.** (2009, November). *The Deaf community*. Panel Presentation at Olympic Community College, Bremerton, WA.
- Delich-Bock, N.** (2009, November). *Social justice and the Deaf community*. Seminar presented at Seattle University's Educational Leadership Doctoral Program, EDLR 620, Seattle, WA.
- Delich-Bock, N.** (2009, February). *The Deaf community*. Panel Presentation at Seattle Community College, Class: American Sign Language (ASL) I, Seattle, WA.
- Delich-Bock, N.** (1998, October). *For your eyes only*. Seminar presented at the Oklahoma Chapter of Deaf Women United, Tulsa, OK.
- Delich-Bock, N.** (1997, July). *Together we accomplish more!* Seminar presented at the Sixth National Conference, Deaf Women United, Rochester, NY.
- Delich-Bock, N.** (1995, October). *Taking care of ourselves*. Seminar presented at the San Diego Chapter of Deaf Women United, San Diego, CA.
- Delich-Bock, N.** (1995, July). *In celebration of self*. Seminar presented at the Fifth National Conference, Deaf Women United, Seattle, CA.
- Delich-Bock, N.** (1995, May). *Surviving and thriving into the third millennium*. Seminar presented at the American Deafness and Rehabilitation Association, Deaf Professional Special Interest Section, Kansas City, MO.
- Delich-Bock, N.** (1994, October). *Looking back, looking ahead*. Workshop presented at the Eighth Bay Area Deaf Women conference, Union, CA.

- Delich-Bock, N.** (1993, May). *Cultural pluralism: Empowerment through mutual understanding*. Seminar presented at the American Deafness and Rehabilitation Association, Deaf Professional Forum, Fourteenth Biennial Conference, San Francisco, CA.
- Delich-Bock, N.** (1993, January). *How are you as a parent?* Deaf parenting workshop presented at a conference co-sponsored by California School for the Deaf, Fremont, Gallaudet University Western Regional Center, and Educational Resource Center on Deafness, Fremont, CA.
- Delich-Bock, N.** (1992, November). *Discipline*. Deaf parenting workshop presented at a conference co-sponsored by California School for the Deaf, Fremont, Gallaudet University Western Regional Center, and Educational Resource Center on Deafness, Fremont, CA
- Delich-Bock, N.** (1990, November). *Instilling self-esteem in the deaf child*. Workshop presented at Impact-HI, Fremont, CA.
- Delich-Bock, N.** and Drummer, C. D. (1989, December). *Working with the "Impossible" Client: Borderline Personality Disorder*. Workshop presented in conjunction with the University of California, San Francisco Center on Deafness and Gallaudet University Regional Center, Fremont, CA.
- Delich-Bock, N.** (1989, June). *Working together for parents: School and mental health*, Workshop presented at the Convention of American Instructors of the Deaf (CAID), San Diego, CA.
- Delich-Bock, N.** and Twilling, L. (1989, March). *Providing parenting groups at schools*. Workshop presented at the California Association of Teachers for the Hearing-Impaired (CATHI), Santa Clara, CA.
- Delich-Bock, N.** (1988, May). *Living with AIDS: A day of activities and information*. Workshop presented at the University of California, San Francisco Center on Deafness, San Francisco, CA.
- Delich-Bock, N.** (1987, Spring). *Deaf culture*. Workshop presented at Santa Clara University, Santa Clara, CA.
- Delich-Bock, N.** (1986, October). *Deaf service network*. Workshop presented at California State University, Fresno, CA.
- Delich-Bock, N.** (1985, April). *Structural family therapy: Meeting the needs of families with deaf members*. Workshop presented at the University of California Center on Deafness, San Francisco, CA.

## **PROGRAM ADMINISTRATION AND LEADERSHIP**

**Co-Chair, Seattle University Research Conference** (December 2012 to May 2013)  
SEATTLE UNIVERSITY, Seattle, WA

Served as email and web gatekeepers and primary information contact persons; Ensured effective communication among Seattle University faculty, staff, students, and alumni; Clarify and communicate Seattle University team roles and responsibilities and worked ensure conference costs are accommodated within budget identified.

**Organizational Development Consultant** (September 2011 to present)  
DEAF AND HARD OF HEARING SERVICE CENTER (DHHSC), Fresno, CA

Consulted with the board of directors and management team in organization development to help identify DHHSC's strengths, weaknesses, opportunities, and threats (SWOT analysis) to manage change, and to

develop a strategic business plan to align employees, processes, operations, and practices for success. The board of directors and management team adopted and implemented the strategic business plan, which resulted in aligning business functions with operational positions and increasing effectiveness and efficiency of services provided to clients in their catchment areas (Fresno/Clovis to Monterey/Salinas – east/west; Merced to Visalia/Tulare – north/south).

**Program Manager** (September 1985 to November 1990)  
ADULT AND CHILD GUIDANCE CENTER, San Jose, CA

Created and expanded agency's program and services for the Deaf and hard of hearing population, and provided liaisons with local schools and service organizations. Supervised and coordinated daily operations of clinical staff.

**Operations Director** (September 1983 to December 1984)  
DEAF COUNSELING, ADVOCACY AND REFERRAL CENTER, San Jose, CA

Provided advocacy, independent living skills, and peer counseling for Deaf and hard-of-hearing clients. Supervised and coordinated daily operations of office staff. Conducted community education workshops.

### **PROFESSIONAL LICENSES AND CERTIFICATIONS**

**Licensed Clinical Social Worker (LCSW)**  
Since 1987, California License Certification #LWS 12587  
BOARD OF BEHAVIORAL SCIENCES  
1625 North Market Blvd. Suite S-200, Sacramento, CA 95825

**Pupil Personnel Service Credential (PPS)**  
Since 1983, California License #71510  
CALIFORNIA COMMISSION ON TEACHER CREDENTIALING  
P.O. Box 944270 (1900 Capitol Avenue), Sacramento, CA 95811

**Nonpublic Agency Certification (NPA)**  
Since 2013, NPA Code 1A-10-015  
CALIFORNIA DEPARTMENT OF EDUCATION  
1430 N Street, Sacramento, CA 95814-5901

**Licensed Independent Clinical Social Worker (LICSW)**  
Since 1996, Washington License #020704 LW40002750  
HEALTH SYSTEMS QUALITY ASSURANCE  
P.O. Box 1099, Olympia, WA 98507-1099

### **PROFESSIONAL HONORS AND SPECIAL AWARDS**

Chancellor's Doctoral Incentive Program (CDIP), California State University System, May 2010 – May 2013

Chancellor's Doctoral Incentive Program (CDIP) Mini-Grant, California State University, November 2012.

Chancellor's Doctoral Incentive Program (CDIP) Mini-Grant, California State University, November 2011

Graduate Commencement Speaker, Seattle University, June 2009

Deaf Woman of the Year, 12<sup>th</sup> District, Quota Club, January 1990

Deaf Woman of the Year, Sunnyvale Quota Club, January 1990

Deaf Woman of the Year, San Jose Quota Club, January 1986

Who's Who in American Colleges and Universities, November 1980

### **COMMUNITY-BASED BOARD PARTICIPATION**

2003-Present Spiritual Directors Peer Group, Kitsap County, WA

2008 Member-at-Large, Episcopal Conference of the Deaf, Washington, D.C.

2002-2003 Board member, Disability Awareness, Surveillance & Health Promotion (DASH), Kitsap County, WA

1999-2000 Board member, Abused Deaf Women Advocacy Services (ADWAS), Seattle, WA

1992-1994 Pastoral Member of Pastoral Team, St. Anthony's Catholic Church, San Jose, CA

1989-1991 Commissioner, Disability Advisory Commission, City of San Jose, CA

1988-1989 President, Deaf Ministry, Diocese of San Jose, CA

1987-1989 Treasurer, California Association of the Deaf (CAD), Fremont Chapter, CA

1987 Registration Chairperson, California Association of the Deaf (CAD), 34<sup>th</sup> Biennial Convention, Santa Clara, CA

1986-1987 Vice President, Deaf Service Network-North, San Francisco, CA

### **PROFESSIONAL ORGANIZATIONS AND AFFILIATIONS**

American Deafness and Rehabilitation Association (ADARA)

Council on Social Work Education (CSWE)

National Association of Social Workers (NASW)

National Association of Social Workers – California Chapter (NASWCA)

Spiritual Directors International (SDI)

The Society of Spirituality and Social Work (SSSW)