

Sports and Entertainment Venues: Comparative Analysis of Canadian and American Standards for Accessibility

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Background: This research reports on the global implications of planning for accessibility and inclusive practices at sports and entertainment venues in the United States and Canada. Research involved collaboration with venue management, on-site event analysis, website review, and communication with venue staff to determine accessibility according to the provisions of the research plan. Comparative analysis of legislative acts (ADA), federal and provincial statute (BC), and international building codes are provided. The investigation not only connects academic research and venue management professionals with practices to improve the accessibility, including legislative act and building code compliance, serving persons with disabilities or mobility limitations, it demonstrates how other venue management professionals can engage knowledge to enhance the patron experience and venue readiness so patrons, customers, clients, and other visitors or staff can enjoy equitable experiences at sports and entertainment venues.