

Sports & Entertainment Venue Access: Americans with Disabilities Access Guidelines (USA) Audit

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Background: This research project involved conducting a facility audit of compliance with the Americans with Disabilities Access Guidelines (USA) at the newest public assembly arena in California. The research focus was on the physical design of the venue. Additional foci involved the venue accessibility program in terms of a basic level of access for ticketed and credentialed individuals (patrons, media, staff, and older adults) with and without disabilities so that they, their families, and friends can enjoy equal access. This study provides a systematic method for venue accessibility evaluation and a practitioner-friendly model for industry administrators to ensure that all hosted events are made accessible to all people including aging and older adults.