



Who We Are At Our Best &  
Who We Are At Our Worst!

### Who We Are At Our BEST!



<b>HEART</b>	<b>HAND</b>	<b>HEAD</b>
		
<b>RESPONDS</b>	<b>DIRECTS</b>	<b>REFLECTS</b>
We build trust	We guide	We collaborate

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### Who We Are At Our WORST!



<b>HEART</b>	<b>HAND</b>	<b>HEAD</b>
		
<b>DEFERS</b>	<b>DEMANDS</b>	<b>DETACHES</b>
Giving-in too much!	Expecting too much!	Ignoring too much!

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