

## CQI Bibliography

<p>1. ACF Information Memorandum: Establishing and Maintaining Continuous Quality Improvement (CQI) Systems in State Child Welfare Agencies (August 2012)</p>	<p>The ACF memorandum identifies five components and provides guidance on minimum requirements for state CQI systems. The five components identified in the memorandum are woven into the SLC learning objectives and program content. The five components are: 1) Foundational Administrative Structure; 2) Quality Data Collection; 3) Case Record Review Data and Process; 4) Analysis and Dissemination of Quality Plan; and 5) Feedback to Stakeholders and Decision-Makers and Adjustment of Programs and Process.</p>	 ACYF-CB-IM-12-07_Infomemo_CQI.pdf
<p>2. Using Continuous Quality Improvement to Improve Child Welfare Practice: A Framework for Implementation (May 2005)</p>	<p>A CQI framework developed by Casey Family Programs and the National Resource Center for Organizational Improvement with input from experts in the field. This paper presents a definition of CQI, speaks about why CQI is important in the context of systems improvement, presents a set of guiding principles and a framework for developing a complete CQI system. This paper is an important contribution to the field and it is referenced in the ACF Information Memorandum on CQI systems listed above.</p>	 CQIFramework_Casey-NRC_May2005.pdf
<p>3. NRCOI Child Welfare Matters Brief: Lessons from the Field- Assessing and Improving CQI Systems in Child Welfare (Winter/Spring 2014)</p>	<p>This brief provides practical information for jurisdictions to assess their own CQI efforts and work towards improving and strengthening their system. There are a number of additional resources included at the end of this brief.</p>	 4_CW Matters_CQI Lessons from the Field
<p>4. NRCOI Child Welfare Matters Brief: Taking Action-Keys to Using Data and Information (Fall/Winter 2010)</p>	<p>This brief discusses key elements needed for the effective utilization of data and information in CQI systems, including leadership support, training and support of quality improvement (QI) staff, development of a QI structure, reporting, expectations for action and support for improvement efforts. The brief also includes specific state/jurisdiction examples.</p>	 5_CW Matters_Using Data_2010.pdf
<p>5. A Framework for QA in Child Welfare (March 2002)</p>	<p>The National Child Welfare Resource Center for Organizational Improvement (NCWRCOI) has created the QA framework to reflect the current focus on developing more comprehensive and effective quality improvement systems. This framework and implementation guide strips away the rhetoric and confusing terminology and presents straightforward information that will help agencies develop continuous quality improvement systems.</p>	 A Framework for QA.pdf