

Encourage small expressions of appreciation as a routine course of Campus communication.

CURRENT CHALLENGE:

Need for cordially interactive and responsive communication.

PROPOSED SOLUTION:

Encourage small expressions of appreciation as a routine course of Campus communication e.g. Thank You to acknowledge an email or helpful assistance or something handled.

BENEFITS TO FRESNO STATE:

This is really hit and miss and I am aware of prior concerns expressed that some areas are not so mindful of how importance acknowledgement and a simple matter of saying thank you is in developing and establishing good working relationships both within offices and between offices.

ADDITIONAL INFORMATION:

Thank you for your consideration.