

# CARE Team

## Campus Assessment & Response Team

### What is the CARE Team?

The CARE Team represents a collaborative effort to identify students who are facing significant personal struggles, are in distress, or students of concern who may benefit from additional support or resources.

### Goals:

- Minimize barriers that impede student success
- Provide a proactive approach to students in need of resources, support, and referrals
- Be a resource for faculty, staff, and campus on issues related to students of concern
- Ensure follow through with case management and/or intervention plan(s)

### Who serves on the CARE Team?

Intentional multi-disciplinary membership enhances communication and information sharing amongst departments.

Name	Title, Department
Jamie Pontius-Hogan, Co-Chair	Assistant Dean of Students; Director, Student Conduct
Dr. Malia Sherman, Co-Chair	Director, Counseling and Psychological Services
Erin Boele	Director, University Courtyard
Jennifer Curwick	Lieutenant, University Police
Dr. Xuanning Fu	Dean, Undergraduate Studies
Tosha Giuffrida	Director, Learning Center
Maria Madrigal	Assistant Vice President, Health & Wellness
Jessica Medina	Coordinator, Food Security Project
Dr. Rebecca Raya-Fernandez	Psychologist, Counseling & Psychological Services
Dr. Lisa Risch	Victim Advocate

### See Something, Say Something

#### Types of behaviors that can be referred to the CARE Team:

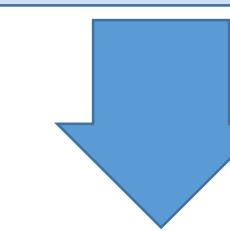
- Exhibits an abrupt change in behavior or appearance
- Engages in bizarre behavior or seems to be disconnected from reality
- Engages in behavior that causes you or others to be concerned for safety (e.g. yelling, intimidation, name-calling)
- Threatens to harm themselves or others
- Writes about committing violent acts
- Student consistently angry or depressed
- Housing or food insecure, and/or in need of community referrals and/or resources
- **In case of emergency, immediate or imminent danger, CALL 911 (or 8.8400)**

### How do I make a referral?

- Fill out the incident report form on our website:  
<https://www.fresnostate.edu/care>

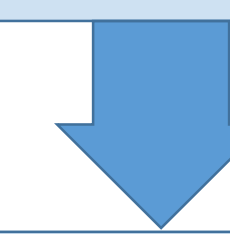
### I made a referral, what happens now?

Referral received and reviewed by Co-Chairs. Evaluated for urgency and necessary response.



Initial contact made to referring party and/or resources to exchange information.

If necessary, a Case Management Meeting is called: facilitated by co-chair, inviting involved parties into conversation as to how best to support student and connect student with appropriate resources.



Weekly CARE Team meetings review existing cases to foster thoughtful and timely response.

Point person and action steps identified prior to conclusion of meeting.