

Student Support Resources

Campus Resources	Phone	Email or	Website	Location	Hours of Operation	How can this resource help students?
Academic Advising/Graduation Planning						
Degree Advising Office	278-4076	N/A	fresnostate.edu/studentaffairs/are/register	Joyal Admin Bldg, Rm 117		Assists students, faculty and staff with understanding the Degree Progress Report (DPR), general education and degree requirements. Processes all degree applications and awards baccalaureate degrees. Updates all continuing students records upon receipt of transfer coursework, processes all memos and academic petitions for students. Assists the campus community, faculty, staff and students with understanding of academic policies.
Dog Days-New Student Orientation at Fresno State	278-4885	N/A	fresnostate.edu/studentaffairs/dogdays	Joyal Admin Bldg, Rm 224		DOG DAYS provides services and programs to help students make a successful adjustment to the university and establish clear pathways to graduation. During DOG DAYS students meet with an academic counselor, a major advisor, and register for classes.
University Advising Center	278-1787	N/A	http://fresnostate.edu/studentaffairs/advising/	Joyal Admin Bldg, Rm 224		The university Advising Center (UAC) provides advising and students returning to Fresno State. UAC Advisors assist all students with academic petitions. Grade protest petitions and General Education Advising.
Academic Resources/Academic Difficulty						
Campus Tutoring	278-3052	N/A	http://www.fresnostate.edu/learningcenter	Learning Center of HML Downstairs Collection Level		Some academic departments offer tutoring labs. Check with your instructor, department, or visit the Learning Center website for a comprehensive list at www.fresnostate.edu/learningcenter .
Graduate Statistic Studio	278-2451	N/A	http://fresnostate.edu/academics/graduenet/studentstatspage.html	HML, Rm 2120		Provides free research and statistical consulting to all graduate students. Services are provided on campus or online.
Graduate Writing Studio	278-2450	N/A	http://fresnostate.edu/academics/gradstudies/graduatewritingstudio.html	HML, Rm 2119		Provides free one-on-one tutoring in academic writing and thesis/dissertation preparation to all graduate students. Services are available face-to-face or online.
Henry Madden Library	Start Here Desk: 278-2174	emailref@csufresno.edu	https://library.fresnostate.edu/	HML	M-Th 7:45AM-11PM F 7:45AM-5PM Sat 10AM-6PM Sun 2PM-10PM	Research assistance, borrow books and laptops, reserve study rooms, tablet assistance, access to computers and other services housed within the HML.
Learning Center	278-3052	N/A	http://www.fresnostate.edu/studentaffairs/lc/	HML Bottom Floor	M-F 8AM-5PM	Offers several high-impact practices that will support you towards graduation. As the most comprehensive academic support center on campus, the Learning Center provides tutoring, academic coaching through SupportNet, and Supplemental Instruction.
Supplemental Instruction	278-3052	N/A	http://fresnostate.edu/studentaffairs/lc/suppinstruction/	Learning Center of HML Downstairs Collection Level		provided for all students who want to enhance their understanding of course material. Attendance is voluntary and students are encouraged to work in a group environment to develop effective learning strategies, exchange creative ideas, and improve their course grade. SI sessions are led by a student who has successfully passed the course. To verify SI is offered in your course, refer to the Class Notes under the Course of Schedule, check online at http://fresnostate.edu/si or call 559 278.3052. Learn more by watching the Fresno State SI Video: http://youtu.be/yTLGu5TL0UI .
Support Net	278-8370	N/A	http://fresnostate.edu/studentaffairs/lc/supportnet/	Henry Madden Library, Downstairs Collection Level		SupportNet is an early alert referral program to which faculty and staff can refer students who need academic or personal assistance. Students are encouraged to meet with a SupportNet advisor who will provide the appropriate academic assistance and university resources.
Writing Center	278-0334	magdag@csufresno.edu	http://fresnostate.edu/artshum/writingcenter/	Kremen School of Education Bldg, Room 184	M-Th 9AM-4PM F 10AM-2PM	Offers free help with planning, researching and referencing for class papers and projects.

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Career Plans and Goals						
Career Development Center	278-2381	careers@listserv.csufresno.edu	http://fresnostate.edu/studentaffairs/careers/	Thomas Bldg 103	MT: 10AM-12PM WTH: 1PM-3PM	Provides guidance to students in discovering and investigating potential majors and careers. Assists with job searches (resume, cover letter, interview), connecting with employers and grad school preparation.
Clothing Closet	278-2381	N/A	http://fresnostate.edu/cast/news/news-2015-16/2016-03-27-16-clothing-closet.html	Thomas Bldg 103	M-F 9AM-5p.m	Available to all students. The Closet has free professional clothing available to wear to job or internship interviews of job fairs.
The Division of Graduate Studies	278-2448	N/A	http://fresnostate.edu/academics/gradstudies/	Thomas Bldg 132	M-F 8AM-12PM & 1PM-5PM	Helps students prepare for and enter master's and doctoral studies at Fresno State. If you're thinking about graduate school, ask your major advisor, or visit the Division of Graduate Studies office for programs offered.
Emergency Assistance						
Campus Police	Emergency: call 911 Non-Emergency: 278-8400	police@csufresno.edu	http://www.fresnostate.edu/adminserv/police/	Public Safety Bldg	24 hours a day / 7 days a week	Provide a safe environment for the university community (students, faculty, staff, and visitors), and a vital healthy work environment for all department personnel. Patrol Operations is responsible for the department's law enforcement functions. Library Patrol - Serve as Safety Escort Officers for library patrons requesting such services to their vehicles or to the dormitories.
Campus Assessment, Response and Evaluation Team (CARE)	278-5357 or 278-6777	N/A	http://fresnostate.edu/care	N/A	M-F 8AM-5PM	CARE is part of Fresno State's Behavioral Intervention Team focusing on student's with significant personal struggles, in distress, or students of concern that may benefit from additional support or resources. The mission of CARE is to provide a collaborative approach for coordinating a supportive response to students who may be at-risk or in distress.
Victim Advocate	278-6796 (option 2 or 3 for after hour assistance)	lrsho@csufresno.edu	http://fresnostate.edu/studentaffairs/victimadvocate/	Student Health & Counseling Center	Call for Availability	The campus advocate provides confidential support services, academic accommodations, medical, police and court accompaniment and on- and off-campus referrals to individuals impacted by sexual violence, dating/domestic violence, sexual harassment and/or stalking. The confidential advocate will not direct or discourage the student from any course of action but will provide a safe space to discuss their options and support any decision the student makes.
Financial Management						
Financial Aid	278-2182	N/A	http://fresnostate.edu/studentaffairs/financialaid/	Joyal Administration Bldg North Lobby	M-F 8AM-5PM	Provides financial assistance intended to aid students in reaching their educational goals. This assistance may come in a variety of forms such as grants, scholarships, work-study and loan programs.
Good Samaritan Fund	278-0866	goodsamaritan@mail.fresnostate.edu	http://fresnostate.edu/studentaffairs/foodsecurity/good-samaritan-fund.html	N/A	N/A	The Good Samaritan Fund was created to assist Fresno State students encounter an unforeseen financial emergency or catastrophic event which would otherwise prevent them from continuing their education at Fresno State. These funds are not intended to be used for routine expenses or as a consistent supplement to a student's education funding sources. Requests must be urgent in nature.
Scholarships	278-2182	scholarships@csufresno.edu	http://fresnostate.edu/studentaffairs/scholarships/	Joyal Administration Bldg North Lobby	M-F 8AM-5PM	Awards over a thousand donor-sponsored scholarships every year that range from \$100 to almost \$10,000. Scholarship applications are available from October 1 through the end of February each year.
Student Financial Services	278-2876	acctservices@csufresno.edu	http://fresnostate.edu/adminserv/accounting/services/	Joyal Administration 181	M-F 8AM-4:30PM	Assist students with Fresno State's tuition payments, campus fees, payment options, refunds, parking permit and BankMobile Vibe procedures and instructions.
Getting Involved!						
Associated Student Inc (ASI)	278-2656	assotech@csufresno.edu	http://fresnostate.edu/studentaffairs/asi/	USU 316 & 317	M-F 8AM-5PM	Recognized student body government organization at Fresno State. Through ASI, students can participate in the governance of Fresno State, foster awareness of student opinions on campus issues, assist in the protection of student rights, and take advantage of programs and services that meet your needs as students. On a daily basis, our senators work for you by advocating for better classes, services, and student life on campus.
Bulldog Pantry	224-9052	bulldogpantry@gmail.com	https://bulldogpantry.wordpress.com/	2311 East Shaw at the corner of Shaw and Jackson Ave.		A Fresno State student run food pantry. We provide groceries to students and families in need in the areas surrounding Fresno State. We open our doors almost every Saturday from 9-10:30 a.m. during the school year.
CineCulture	278-2087	N/A	http://fresnostate.edu/artshum/mci/upcoming-events/cineculture.html	McKee Fisk Bldg, Rm 236		CineCulture is a film series provided free to the Fresno State students, faculty, staff and the community. The CineCulture Club promotes cultural awareness through films and post-screening discussion. CineCultures showings are listed at http://fresnostate.edu/artshum/mci/upcoming-events/cineculture.html
Cross Cultural & Gender Center LGBTQ + Programs & Services	278-4435	ccgc@csufresno.edu	http://fresnostate.edu/studentaffairs/ccgc/	Thomas Bldg 110	M-F 8AM-5PM	Provides services and programs to enhance the learning and working experiences of all members of our campus community and celebrates cultural heritage and diversity.
Fresno State Athletics	278-2643	N/A	http://fsobusfblog.com/	N/A	Ticket information available online.	The Fresno State Athletics department offers a wide array of Division I sport teams that play throughout the year! There is something for everyone, and students get in free to all events (except football).
Intramural/Recreation	278-0780	N/A	http://auxiliary.com/sic/intramural/			Designed to serve the social, recreational, and physical fitness needs of Fresno State students. Intramurals/Recreations also serves the campus staff and faculty. Any Fresno State student with their ID card, who has a desire to have fun, meet people, exercise, compete and better themselves, may participate. Additionally, current Fresno State faculty and staff may participate by purchasing an Intramural/Recreation membership card in the North Gym, Room 109. Visit the website for a schedule of activities.
Jan & Bud Richter Center for Community Engagement and Service Learning	278-7079	N/A	http://fresnostate.edu/academics/ces/	Thomas Bldg 107	M-F 8AM-5PM	Promotes the value of community service to students, faculty, and staff. CESL represents the university in activities that establish service-oriented partnerships with other educational institutions and the community we serve.
Student Involvement and Leadership Development	278-2741	getinvolved@csufresno.edu	http://fresnostate.edu/studentaffairs/studentinvolvement/	USU 306	M-F 8AM-5PM	Provides students with the ability to get involved on and off campus through student organizations, Greek life, leadership development activities and the schools events calendar. Getting involved is the key to your success at Fresno State.
Study Abroad & International Exchange Office	278-6452	studyabroad@mail.fresnostate.edu	http://fresnostate.edu/sae/international/abroad/	Family Food Science 119	M-F 8AM-5PM	This program assists students and faculty in learning about and participating in international activities both on campus and abroad. The office also assists students and faculty in finding information on international travel scholarships, degree programs and funding for faculty engagement.
University Student Union	278-2741	getinvolved@csufresno.edu	http://fresnostate.edu/studentaffairs/studentinvolvement/	USU	M-F 8AM-5PM	Information on student involvement in clubs, events, committees, etc.
USU Productions	278-2741	usuproductions@mail.fresnostate.edu	http://fresnostate.edu/studentaffairs/studentinvolvement/programs/productions.html	USU 306	M-F 8AM-5PM	This programming team is one of the most active student groups on campus. It strives to develop entertaining and enriching events and programs throughout the year. They do it all including coordinating movies, bands, day trips, comedians, homecoming, and much more
Health and Wellness						
Food Security and Student Cupboard	278-6621	jemedina@csufresno.edu	http://fresnostate.edu/studentaffairs/foodsecurity/	Grosse Industrial Tech Bldg, Rm 144	MF 11AM-4PM W 10AM-4PM TTh 11AM-6PM	The Food Security Project provides several initiatives to help meet the needs of students without reliable access to affordable, nutritious food. Education and resources are available such as the Student Cupboard, which provides free food and hygiene products for current Fresno State students.
RDH Complimentary Meals	278-0866	jemedina@csufresno.edu	http://fresnostate.edu/studentaffairs/foodsecurity/value-items.html	N/A	N/A	RDH Complimentary Meals are gift certificates that can be given to undergraduate and graduate students who are food insecure and in immediate need. Students will receive a gift certificate for a breakfast, lunch or dinner at the Residence Dining Hall on campus.
Services for Students with Disabilities	278-2811	ssdstaff@csufresno.edu	http://fresnostate.edu/studentaffairs/ssd/	HML 1202	M-F 7:45AM-5PM	Provides specialized resources that help students with physical, psychological, and learning disabilities. Services for Students with Disabilities (SSD) provides a wide range of academic accommodations to students with verified disabilities who have registered with the SSD office. Services for each student are determined on a case-by-case basis.
Student Health & Counseling Center	General Info & Medical Appointments: 278-2734 Psychological: 278-6738 Health & Wellness: 278-6727	N/A	http://fresnostate.edu/studentaffairs/health/	Student Health and Counseling Center	M-F 8AM-5PM	The Health Center provides students with outpatient medical care. The Counseling Center offers free psychological counseling to help with any issues that may interfere with your academic success.
Student Recreation Center	278-0780	aallen@csufresno.edu	http://auxiliary.com/src/	Student Recreation Center Next to the Save Mart Center	M-Th 6AM-11PM F 6AM-9PM Sat 9AM-7PM Sun 12-11PM	Provides quality recreational opportunities, experiences, and facilities for the university community. Current Fresno State Students use this facility free of charge.
Major Advising						
College of Health and Human Services Advising and Career Development Center	278-5027	acdc@csufresno.edu	http://fresnostate.edu/ehhs/acdc/index.html	McLane Hall Rm 194	M-F 8AM-5PM (check website & call for open walk-in hours)	Your advising center as a College of Health and Human Services student. Assist with GE requirements, review DPR, class registration, and career/major exploration.
JCAST, etc.						
Special Student Support Programs						
Admissions & Records	278-2261	admissions@csufresno.edu	http://fresnostate.edu/studentaffairs/are/	Joyal Administration 106	M-F 8AM-5PM	Manage student information and make changes to records when needed.

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Blackboard / TILT	Resource Lab: 278-7373 Main Office: 278-6892	tillsupport@csufresno.edu	http://fresnostate.edu/academics/blackboard/students/	N/A	Blackboard: 24 hours a day, 7 days a week	View or print syllabi and lecture notes. Check grades. View video/audio provided by faculty. Engage in discussion boards with fellow students. Meet faculty and students in virtual classroom. Submit assignments via the drop box and take quizzes and exams online.
Child Care Centers	278-0225 or 278-2652	N/A	http://fresnostate.edu/academics/fdc/	Kremen School of Education Bldg, Rm 25		Fresno State Programs for Children includes three centers. The Campus Children's Infant/Toddler Center, The Campus Children's Preschool Center and the Joyce M. Huggins Early Education Center. The centers provide services for children between the ages of 3 months and 12 years.
College Assistance Migrant Program (CAMP):	278-4768	N/A	http://fresnostate.edu/studentaffairs/camp/	Thomas Bldg, Rm 105		The College Assistance Migrant Program (CAMP) is committed to providing access, orientation, academic, retention, personal, and financial assistance to entering freshman students from migrant or seasonal farm worker families.
Central Valley Cultural Heritage Institute	278-6946	francine@csufresno.edu	http://fresnostate.edu/studentaffairs/cvchi/	Thomas Bldg, Rm 110	M-F 8AM-5PM	CVCHI is dedicated to the celebration and study of the cultural heritage, diversity and contributions of the people of California's Central Valley. The Center fosters a supportive environment for multicultural interaction. It brings together academic course content and co-curricular and community activities.
Childcare on Campus Joyce M. Huggins Children's Center	278-0225	n/a	http://fresnostate.edu/kremen/huggins/	Kremen Rm 26	M-F 8AM-3PM	You can find the child care center in the atrium of the Education Building. The center is a state of the art child care facility which offers classrooms for infant/toddler (3 months - 2 years), preschool (2 - 6 years), and school age (5-12 years old).
DISCOVERe Hub:	278-1612	discoverehub@csufresno.edu	http://fresnostate.edu/president/discovere/	HML 1st Floor	M-Th 7:45AM-12AM F 7:45AM-5PM Sat 10AM-5PM Sun 12PM-12AM	A place where students, faculty, and staff can receive assistance or training with their mobile device or app.
Dream Outreach	278-5750	N/A	http://fresnostate.edu/studentaffairs/dob/	University Centr, Rm 125		Provide dream students access to higher education through advocacy, outreach, assistance, and mentoring.
Dream Success Centers	278-1554	N/A	http://fresnostate.edu/studentaffairs/dsc/	Joyal Admin Bldg, Rm 224		Foster a sense of belonging, help students navigate and thrive in the college environment at Fresno State. Assistance is provided to support student access and retention through to graduation.
Educational Opportunity Program (EOP)	278-6025	N/A	http://fresnostate.edu/studentaffairs/eop/	Joyal Admin Bldg, Rm 224	M-F 8AM-5PM	The Educational Opportunity Program is charged with providing access and retention services to student from historically low-income and educationally disadvantaged backgrounds. Follow us on Facebook www.facebook.com/FresnoStateEOP and Follow us on Twitter @FresnoStateEOP http://twitter.com/FresnoStateEOP
Health Careers Opportunity Program (HCOP)	278-4157	N/A	http://fresnostate.edu/csm/hcop/	Science I Bldg, Rm 136		An academic/extra-scholastic student support and resources program located on the campus of Fresno State. We are dedicated to serving students from economically and/or educationally disadvantaged backgrounds who have an interest in pursuing a career in the health and allied health professions.
Help Desk	278-5000	N/A	http://fresnostate.edu/help/	N/A	M-Th 7:30AM-6PM F 7:30AM-6PM Sat 9AM-5PM Sun 2PM-6PM	In cooperation with TILT and DISCOVERe Hub, offers multiple channels of support and training for students, faculty, and staff to expedite technical support. We also provide a channel for online work orders via our Help Center web-based forms.
International Student Services and Programs	278-2782	intlstudentservices@csufresno.edu	http://fresnostate.edu/academics/issp/	Joyal Admin Bldg, Rm 256	M-F 8AM-5PM	International student support at Fresno State by providing support with international admissions, transfer credit evaluation, immigration advising, advocacy, and programming support.
Special Student Support Programs						
Louis Stokes Alliance for Minority Participation (LSAMP)	278-4748	N/A	https://www.fresnostate.edu/csm/lsamp/	Science I Bldg, Rm 100		Program is aimed at increasing the quality and quantity of students successfully completing science, technology, engineering and mathematics (STEM) baccalaureate degree programs, and increasing the number of students interested in, academically qualified for and matriculated into programs of graduate study. The program supports sustained and comprehensive approaches that facilitate achievement of the long-term goal of increasing the number of students who earn doctorates in STEM fields.
Parking	278-2950	transportation@csufresno.edu	http://fresnostate.edu/adminserv/policies/traffic/	Public Safety Bldg,	M-F 7AM-5PM	Purchase parking permits and pay for parking tickets.
Renaissance Scholars Program (RSP)	278-5055	N/A	http://www.fresnostate.edu/studentaffairs/eop/resources/rsp.html	Joyal Admin Bldg, Rm 224		Renaissance Scholars Program is dedicated to improving the educational outcomes of Fresno State students who have experienced foster care by providing a network of academic, personal, and financial support.
Ride Share	278-2277	transportation@csufresno.edu	http://fresnostate.edu/adminserv/policies/transportation/carpool/students.html	Public Safety Bldg,	n/a	Assist with carpool options that are available at a less expensive price for student parking.
Summer Bridge	278-6025	N/A	http://fresnostate.edu/studentaffairs/eop/summerbridge/	Joyal Admin Bldg, Rm 224		Summer Bridge is three-week residential program designed to facilitate the transition of low-income and first-generation first-time freshman to the university and assist them with preparation to meet the college demands. The program is designed to provide (1) an orientation experience to college that provides information and tools to help students successfully navigate the campus and 2) an instruction to enhance math and English skill levels.
Testing Services	278-2457	margari@csufresno.edu	http://fresnostate.edu/studentaffairs/testing/	Family Food Science 110	M-F 8AM-5PM	Test proctoring services and accommodations.
TRIO Student Support Services Program (SSSP)	278-5725	N/A	http://fresnostate.edu/studentaffairs/studentssupport/	Thomas Bldg, Rm 122		A federally funded program that serves first generation, low income, and/or disabled students. The program provides academic, personal, and career counseling, as well as, academic support services to assist undergraduate participants to remain in college and reach the goal of graduation.
TRIO Student Support Services Veterans (SSSV)	278-5725	N/A	http://fresnostate.edu/studentaffairs/sssv/services.html	Thomas Bldg, Rm 122		A federally funded program that provides services to help U.S. Veterans who are first generation, low income, and/or disabled persist through to degree completion. Services include academic, personal, and career counseling, tutoring and peer mentoring.
University Testing Center	278-4137	margari@csufresno.edu	http://fresnostate.edu/studentaffairs/testing/utv/	Family Food Science 210	MTWTF 8:30AM-5PM W 10AM-7PM	Student testing center for courses.