

MINUTES OF THE ACADEMIC INFORMATION TECHNOLOGY  
CALIFORNIA STATE UNIVERSITY, FRESNO  
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September 14, 2009

Members Present: O. Benavides (Chair), R. Amarasinghe, B. Auernheimer,  
M. Bach, M. Barakzai, R. Boes, J. Cagle, D. Martin,  
K. Moffitt, E. Nelson, P. Newell, S. Seepersad.

Members Absent: L. Harding, D. Nef, C. Won.

Visitor(s): B. Cotham, T. Seichert.

The meeting was called to order by Chair O. Benavides at 12:10 p.m. in the Education Building room # 316.

As Mary Barakzai has joined the committee, the members introduced themselves.

1. Minutes. MSC to approve the Minutes of May 11, 2009.
2. Agenda. MSC to approve the Agenda.
3. Communications and Announcements.

R. Boes indicated that we have an electrical problem in the data center due to a water leak from the roof. Some systems may have to be turned off.

4. ITS issues: R. Boes.
  - a. Zimbra.

R. Boes reported on implementation of the new email system. The good news is it has a calendaring system and other resources, more email storage, temporary files online, etc. Some downsides: everyone has to learn a new system and transition, a web-only environment (vs. e.g., offline access). The topic of a default email in browsers was discussed.

Students may be outsourced (changing email services) to Google or Microsoft in January, and also migrating web accounts for students. These aspects are in current development and not done deals.

Feedback on training materials has been very positive.

b. Avaya Phone System.

All the phones are now deployed. In general the new phones have been well received and “they work!” Some capabilities have been delayed, e.g., unified messaging. The charge for phone is flat rate that includes unlimited local and long distance. The only charges are for international calls. Other new features include Caller ID. New features will be added slowly. Phones may be moved to another Ethernet plug and will work, but HelpDesk must be notified to change the address so that 911 calls will go to the proper location.

c. Faculty Laptop refresh cycle.

The refresh will be occurring this year; it has not been deferred. The order will be placed this week (approximately one-third of the faculty laptops). All laptops being replaced will be returned centrally and then they will be sent to the Library for re-purposing. An all-tech meeting will be called in the coming weeks: the new faculty laptops will be on Central AD and this will be audited. ITS has to also change how it managed domain names in addresses. (Tom Siechert will send out the specs.) The image that will be installed on the machines may be re-imaged by the college techs.

5. TLT/Digital Campus Updates: Brent Auernheimer.

a. Blackboard 7.0 and 9.0.

Problems discussed about browser compatibility with the versions of Blackboard. Registration problems were discussed. A memo has gone out to faculty who have mismatched rosters (Blackboard vs. PeopleSoft).

A Blackboard 9 pilot is being run right now—about 180 classes.

b. STLT request re: Survey/Overview of College Computer Lab Usage.

AIT is asked to look at the matter of open labs within the schools, specialized software in the labs, open to faculty, open to public? Gather information on the matter of open labs.

MSC that an AIT ad hoc group will meet individually prior to the next AIT meeting in order to create a questionnaire regarding open labs.

MSC to elect the following ad hoc committee members:

O. Benavides, B. Auernheimer, P. Newell, S. Seepersad.

January 20<sup>th</sup>, 2009, Provost W. Covino asked TLT to have a one day teaching conference.

6. ATAC and LMS Future Group update – O. Benavides.

This year coming up are LMS policies and choices. The Information Security policy has been completed and will shortly get to the campuses.

7. Old Business.

Postponed.

8. New Business.

In May, P. Newell requested a copy of the CSU IT Audit 09-33 findings. R. Boes said that they will be sent out as soon as they are final.

MSC to adjourn at 2:30 p.m.

The next scheduled meeting of the Academic Information Technology Committee (AIT) will be on Monday, September 28, 2009 @ 1:00 p.m. in the Education Building #316.

Agenda.

1. Approval of the Minutes of 9/14/09.
2. Approval of the Agenda.
3. Communications and Announcements.
4. Interim Policies and Procedures on Technology Mediated Courses and Programs.
5. Open Lab Discussion.
6. Old Business.
7. New Business.