

For the privacy of all testers alike we will not identify any individuals or details other than the acknowledgement that these questions have been asked.

GENERAL QUESTIONS

- 1. My instructor told me I needed to set-up my make-up exam with the BTC. How do I do that?**

Exams are set-up by the instructor only. Once set-up, you can come in anytime during our business hours to take your exam. Please note that we have a pencils down policy whereby all exams must end by 4:30pm each day. As such, it is your responsibility to plan accordingly.

- 2. Why can't you tell me the last day of my exam?**

Often times instructors drop off multiple exams for the same class and give each student a different end date. We have no way of knowing whether the end date listed on our end is the same as what your instructor told you.

- 3. Do I have to make an appointment to take my exam?**

No appointment is needed, as we accept students on a walk-in/first come first serve basis for Blackboard, full-class, and make-up exams.

- 4. Do I need a Scantron for my exam?**

A Scantron is only necessary if your professor instructs that you need one. If your particular exam requires a Scantron you will need to provide your own, as we do not have any in the Bulldog Testing Center.

- 5. Do I need my student ID in order to take my test or can I use my driver's license?**

You must have your Fresno State issued ID in order to check you in for your exam. If you do not have a physical Fresno State ID you are able to get one from the Bulldog Card office in Joyal Room 156. A replacement card will cost you \$10 payable in cash, check, or credit card at the Cashier's window. The only exception is if you are not a Fresno State student who is taking the U.S. Constitution exam, then you may use any government issued ID.

- 6. If I come in at 4:29 p.m. but I have a two hour exam will I have the full time allotted for my exam?**

Unfortunately, we have a policy that pencils must be down at 4:30 p.m. Students will not be checked in after 4:30 p.m. If you do show up after 2:30 p.m. and have a two-hour exam you will be informed that you will only be allowed to take the exam until 4:30 p.m. Please plan accordingly.

7. What days am I allowed to take my exam?

Our office is open Monday through Friday (with the exception of Holidays). The exact days that you are allowed to take your exam are set by your professor. Please consult your professor to determine when you are allowed to take your exam.

8. Will I be notified when my time limit is up or close?

The Bulldog Testing Center will not notify you of your time limit, it is your responsibility to keep track of your own time. There are several clocks (both digital and analog) in the room to assist you in keeping track of your time.

9. How long do I have to take my exam?

The time allotted for your test is determined and set by your professor. If your professor does not specify a time limit, then you will have 2 hours to complete the exam, which is the maximum test taking time allowed in the Bulldog Testing Center.

10. My instructor had me take a make-up exam in your Center a week ago, but the professor does not have the exam because it was never returned. How do I get my grade?

We are not allowed to give students their grades for exams. It is the responsibility of your professor to pick up their exams and distribute your grade.

11. I have prescription sunglasses, can I wear them while testing?

Unfortunately, we do not allow prescription sunglasses. Only non-tinted lenses are permitted. Our staff must be able to see your eyes at all times.

12. I have anxiety and need to sit in a private spot. How do I set this up?

California State University, Fresno students who have a verified disability are eligible for services through the SSD office. To receive services, please contact the Services for Students with Disabilities (SSD) (559) 278-2811 to take your exam in their office. Requests will be evaluate and result in appropriate accommodations.

13. I have a medical condition that requires me to take medication with food every fifteen minutes. How do I set this up?

California State University, Fresno students who have a verified disability are eligible for services through the SSD office. To receive services, please contact the Services for Students with Disabilities (SSD) (559) 278-2811 to take your exam in their office. Requests will be evaluate and result in appropriate accommodations.

14. I'm in a wheelchair, where can I sit?

We have wheelchair accessible desks that you will be able to work at for the exam. Once you are done with your exam, raise your hand and a student assistant will assist you with checking out.

15. What testing aids am I allowed for my exam?

Each professor will determine what testing aids are allowed for a particular exam. This may differ for each exam, please plan accordingly.

16. I didn't have breakfast/lunch, may I have my waffle/sandwich on my desk as I test?

There is no food allowed while testing. However, you are more than welcome to finish your breakfast/lunch before coming in to take your exam.

17. I have nobody to watch my grandma's dog, can I bring him with me while I take my exam?

Unfortunately, only service animals are allowed in the testing room.

18. Can I use the restroom during my exam?

No, you must submit your exam/make-up before you leave the test room and will not be able to resume testing.

19. Can I get a drink during my exam?

Yes, however you must ask permission from a BTC employee to get your drink from our drink table. If you do not ask the proctor beforehand, it can be suspected as cheating.

20. Can I bring a pillow with me while I test?

You are unable to have a pillow out as this is not an immediate test material. If you do need a pillow for medical issues, please contact the Services for Students with Disabilities (SSD) office (559) 278-2811 as they can better assist your needs.

21. What is allowed or not allowed in the Bulldog Testing Center?

- You must have your Fresno State ID card an ID number only will not be accepted.
- If you do have a drink it must be able to close and seal completely. For example, a Starbucks cup with a lid remains open and will not be permitted.
- Cell phones, watches, and other electronic devices must be powered completely off and put into a bag. Any noise including vibrations from an electronic device will result in the exam ending immediately.
- Watches cannot be worn in the BTC there are both analog and digital clocks on the walls to help you with time keeping.

- Block erasers and push erasers are not allowed. We do provide erasers upon request.
- Only immediate testing materials are allowed on your desk. All other items must be placed inside your bag and inside a BTC provided bag.
- Hoodies and sunglasses cannot be worn during testing.
- Hats are allowed as long as the bill is turned backwards. If the bill remains in the front, the student will be asked to take the hat off and place it inside a provided BTC bag.
- Skate boards, scooters, Kinesiology pipes, or other large items must be placed at the front of the testing room.
- No talking is permitted inside the testing room unless directed by BTC staff.
- Unless you have prior special accommodations through Services for Students with Disabilities, no restroom breaks are allowed after check-in. Please plan accordingly and use the facilities before coming in to take your exam.
- 5x8 notecards must be cardstock. Other variations are not allowed including, but not limited to: half cut printer paper, half cut line paper, printed notecards, layered notecards, cards smaller than 5x8, and cards larger than 5x8.

Calculus Readiness Test (CRT)/U.S. Constitution Exam

1. How do I register for the CRT or U.S. Constitution exam?

Both exams are available for you to take on a walk in/first come first serve basis, there is no need to register for the exam.

2. When will I find out my results for the U.S. Constitution exam?

The results are given to you on the same day that you complete the exam.

3. What is the passing score for the CRT?

- If your score is at least 21/40 on the first part of the exam and at least 6/10 on the trigonometry portion of the exam, you are eligible to enroll in Math 75.
- If your score is at least 14/40 on the first part of the exam and at least 4/10 on the trigonometry portion of the exam, you are eligible to enroll in Math 75A.
- If your score does not meet the requirements to enroll in Math 75 or Math 75A, you may want to consider enrolling in Math 5 (trigonometry) or Math 6 (pre-calculus).
- Test can be retaken for higher scores the following semester, for more information please reference the Department of Mathematics' web page.

4. I took the CRT but never got my score. How do I get my score?

- Scores are posted 2-3 business days from the date you took the CRT.
- Please log into MyFresnoState and click on the following tabs under "My Menu:" Self Service, Student Center, My Academic Records and Registration, and Academic Info. If you still do not see your scores please contact the Math Department at (559) 278-2992.

5. What time do I have to be at the BTC by in order to take the CRT?

You must show up prior to 2:50 p.m. in order to be checked in for the CRT, which has a maximum of 1 hour and 20 minutes exam time.

6. What time do I have to be at the BTC by in order to take the U.S. Constitution exam?

You must show up no later than 3 p.m. in order to be checked in for the U.S. Constitution exam, which has a maximum of 1 hour testing period.

Didn't see your question here?

Please feel free to contact us at 559-278-4137, TestCenters@csufresno.edu, or try out our new communications form on our Bulldog Testing Center website!